



TTG HUMAN RESOURCES CASE STUDY

Client Challenge

The client was experiencing rising workers' compensation costs due to a high number of lost workdays. There was limited understanding of the cost and operational differences between lost workdays and modified duty days, which led to inconsistent return-to-work practices and longer, more expensive claims.

TTG's Solution

- Partnered with the client to review and strengthen their modified duty program
- Educated leadership on how lost workdays versus modified duty days impact claim costs and overall workers' compensation exposure
- Established clear processes to support earlier return-to-work opportunities
- Improved consistency and reinforced safe, effective modified duty assignments following incidents

Results

- Reduced workplace incidents
- Lowered the cost per workers' compensation claim
- Decreased workers' compensation insurance rates
- Improved return-to-work outcomes, resulting in fewer modified duty days
- Delivered both immediate cost savings and meaningful long-term financial impact

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